

After-Hour Pediatric Care: What to Do & When to Call



When your child is sick or hurt outside of regular office hours, it can be stressful. Use this quick guide to help you decide the best place to get care.



After Hours Call

Our office is on-call 24/7 to help you decide the best next steps for your child's care.

Call us if your child has:

- A fever and you're unsure what to do
- Mild injury or illness and you're not sure if urgent care is needed
- Questions about medications or dosage
- New or worsening symptoms that are not severe

■ After-Hours Phone Number: 407-566-9700

💬 On-Call Nurse/Provider: Available 24/7
(\$20 Service charges may apply)



Tip: Your Insurance May Offer Free After- Hours Advice

Many insurance plans also offer a free nurse advice line you can call after hours. These services are often available at no cost and may help guide you on what to do next. Check your insurance card or plan website for contact information.



Visit an Urgent Care

Visit urgent care if your child has:

- Fever (but is alert and responsive)
- Ear pain
- Mild asthma symptoms
- Vomiting or diarrhea (not dehydrated)
- Minor injuries (sprains, small cuts, or burns)
- Sore throat, mild cough, or flu-like symptoms



Go to the Emergency Room (ER)

Call 911 or go to the ER only if your child has:

- Trouble breathing or is turning blue
- Seizures or loss of consciousness
- Serious head injury
- Severe burns or cuts with heavy bleeding
- High fever with a stiff neck or rash
- Ingested poison or unknown substance

Urgent Care

Recommendation



Several Offices in Central Florida
Also offers virtual care
Hours: 10am - 10pm

1267 W Osceola Parkway
Kissimmee, FL 34741
407-569-0220

13750 W Colonial Drive
Suite 250
Winter Garden, FL 34787
407-905-4717

www.pmpediatriccare.com

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